



SS INSTITUTE OF PHARMACY

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Affiliated to the Tamilnadu Dr. M.G.R. Medical University,
and The Directorate of Medical Education, Chennai.

CIRCULAR

GRIEVANCE AND REDRESSAL CELL COMMITTEE

DATE:12.09.2024

This is to inform all members of the Grievance and Redressal Cell Committee that a meeting is scheduled to be held in the Principal's cabin at **10:45 a.m.** on 18.09.2024. Your presence is requested without fail.

Agenda:

- Ensure that all complaints submitted by students are handled with strict confidentiality.
- Foster an environment where students feel comfortable sharing their concerns openly and without hesitation.
- Discuss and implement appropriate remedial measures in coordination with the concerned authorities.
- Designate faculty members to identify potential areas of conflict among students and to encourage unity by promoting collaborative strengths.

Copy to

- Chaiman office
- Administrative office
- Main Notice Board
- Grievance and redressal committee
- IQAC
- HOD



PRINCIPAL,
SS INSTITUTE OF PHARMACY,
KUPPANUR (PO), SANKARI (TK)
SALEM - 637301

NH-544, Kuppanur (Po), Sankari (Tk), Salem(Dt) – 637301, Tamilnadu, India

Phone : 04283 241080 | E-mail : ssip1718@gmail.com | Website : www.ssip.edu.in



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Date: 18.09.2024

MINUTES OF THE MEETING

Proceedings of the Grievance and Redressal Committee Meeting

During the meeting, the functioning of the Grievance and Redressal Cell Committee was discussed in detail. The following decisions were made:

- Issues faced by students and faculty will be communicated to the management through appropriate and designated channels.
- Strict confidentiality will be maintained regarding all reported concerns.
- Remedial measures taken will ensure that students' academic and professional prospects are not adversely affected.
- Each faculty member or department will be given an opportunity to present their concerns.

Following these discussions, the meeting was concluded.

S.NO	NAME	POSITION	DESIGNATION	SIGNATURE
1.	Dr.C.JOTHIMANIVANNAN	Chairman	Principal	
2.	Mrs.C.KALAISELVI	Member	Professor	
3.	Mrs.K.SOWNDARYA	Member	Asso professor	
4.	Mr.S.PRAVIN KUMAR	Member	Asst professor	
5.	Mr.M.PRAVEEN KUMAR	Member	Asst professor	
6.	Mr.V.CHAKRAVARTHY	Advisor	Advocate	
7.	Mr.SURYAPRAKASH	Student	Student	
8.	Mr.DHATCHANAMOORTHY	Student	Student	



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ACTION TAKEN REPORT

The **Grievance and Redressal Committee** meeting was conducted on 18th September 2024.

As per the discussions, the students were requesting the following amenities:

1. To enhance canteen facilities.
2. To update the software in library
3. Need grill for hostel (Boys)

All the above-mentioned amenities status were mentioned in the below benefits of student's community.

S.NO	GRIVENCES	ACTION TAKEN
1	To enhance canteen facilities	Canteen facilities were enhanced
2	To update the software in library	Quotations have been obtained, and the process for updating the library is underway.
3	Need grill for hostel (Boys)	Grills were paced in boys hostel



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DATE: 20.03.2025

CIRCULAR

This is to inform the Librarian that you are instructed to initiate the process of updating the Library Management Software to the latest version in order to enhance the efficiency, functionality, and overall user experience of library services. Please ensure the following:

1. Coordinate with the software vendor to schedule the update.
2. Notify students and faculty in advance about any service disruptions.
3. Ensure data backup is completed before proceeding.
4. Oversee a smooth transition and testing phase post-update.
5. Submit a brief report on the completion of the update.

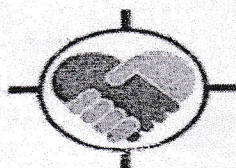
The upgrade is an important step in modernizing our library system and improving access to resources for all users.

COPY TO:

1. Grievance and redressal committee
2. IQAC
3. Library
4. Notice board



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GROUP OF SAKTHI TECHNOLOGIES

LIBRARY MANAGEMENT SOFTWARE, BOOKS, JOURNALS, MAGAZINES

Quotation No: 4055/Sep/2024

Date: 30/09/2024

To
The Principal,
S.S Institute of Pharmacy,
NH-544, Salem-Coimbatore Highway,
Sankari, Salem-637301

Sub: Quotation for Library Arrangement, Library Software Updation Web-OPAC.

Dear Sir,

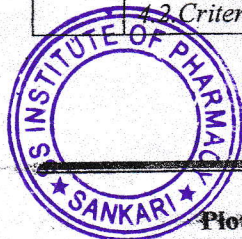
We thank you for the enquiry for Library Automation. Vertex Research & Technology is not only a software supplier but a solution provider. We provide a complete solution to your Library automation with our products and exclusive services which no vendor does. Vertex Research & Technology is the only company in India which offers exclusive and complete solution. In continuation to our discussion over phone, we are enclosing the best offer price for our products and solution.

Updation of Library Software Package with Web-OPAC:

S.NO	DESCRIPTION	UNIT	QTY	TOTAL PRICE
1.	Updation of Library Automation Software "MODERNLIB" with Gate Register & Location Tracking with OPAC System 4.0 Version	Rs.10,000	1 No	Rs.10,000.00
GST18%				1,800.00
Net Total				11,800.00

Library Arrangement:

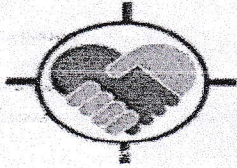
S.NO	DESCRIPTION	TOTAL PRICE
1.	Library Arrangement According to Department, Location update for OPAC System, Data Update for Last 3 Years (Gate Register, OPAC System), Fully Automation Report for all NAAC Requirement, Barcode Pasting, Reference Book, Book Bank Book Updation *Complete Guidance for SSR Report 4.2 Criteria (Library Section)	Rs.2.5/ Book + GST18% (Work Completion Time Maximum 10 Days)



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Plot No.274, Golden Avenue, K.Sathanur, K.K.Nagar, Trichy-620 021.

PH: 9345499051 E-Mail: sakhtechsol@gmail.com website: www.sakthitechnologies.com



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GROUP OF SAKTHI TECHNOLOGIES

LIBRARY MANAGEMENT SOFTWARE, BOOKS, JOURNALS, MAGAZINES

Barcode Product:

S.NO	DESCRIPTION	UNIT PRICE	QTY	TOTAL PRICE
1.	Barcode Scanner without Stand <i>For Issue & Return</i>	Rs.4,200/-	1 No	Rs.4,500.00
2.	Barcode Scanner Desktop Make: <i>For Gate Register (Student & Staff Login)</i>	Rs.5,500/-	1 No	Rs.5,500.00
3.	Book Barcode Labels with Polyester 38mm x20mm(2x)—Polyester	Rs.300/1000	10,000 No's 2 labels per Book	Rs.3,000.00
4.	Pure resin -110mmx74mtrs	Rs.500/roll	2 No's	Rs.1,000.00
			GST18%	2,520.00
			Net Total	16,520.00

Our Company Terms and Conditions.

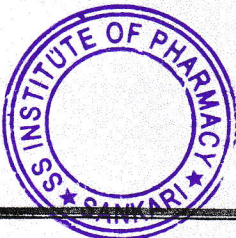
- This quotation is valid for 30 days.
- Delivery Period --- 1 days
- Payment: 100% Advances.
- Taxes: 18% GST TAX.

For Vertex Research & Technology

R.Suresh
(Chief Executive)

Account Details

Account Name: Vertex Research & Technology
Account No. 037502000005626
IFSC Code: IOBA0000375
Indian Overseas Bank
Branch: K.K Nagar, Trichy



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KIJPPANUR (PO), SANKARI (TK).
SAI.E.M 637301.

Plot No.274, Golden Avenue, K.Sathanur, K.K.Nagar, Trichy - 620 021.

PH:9545499051 E-Mail: sakthitechsol@gmail.com website: www.sakthitechnologies.com

07/03/2025, 15:45

State Bank of India



Reference Number

CNADMGPLP6

Debit account number

00000038128611084

Debit Branch

SANKARI

Remark

LIBRARY SOFTWARE

Transaction Date

07-Mar-2025

Credit to Beneficiary

INR 37,000.00

Transaction Type

Success

Debit Status

Completed Successfully

Reason

InProcess

Credit Status

SBIN525066542724

UTR Number

Credit Account Details

Account No

Bank

Branch

037502000005626

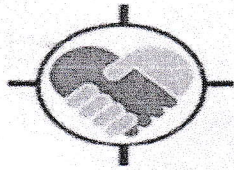
VERTEX RESEARCH & TECHNOLOGY

TIRUCHIRAPALLI - K.SATHANUR

37,000.00

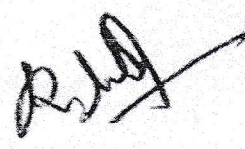


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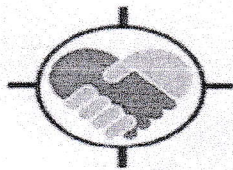
GROUP OF SAKTHI TECHNOLOGIES
LIBRARY MANAGEMENT SOFTWARE, BOOKS, JOURNALS, MAGAZINES
BILL

Consignee: To. The Principal, SS Institute of Pharmacy, NH-544, Kuppanur Post, Salem – Coimbatore Highways, Manjakalpatti, Sankari Taluk, Salem – 637 301.			GSTIN: 33BTSPS3013H2ZK	
			Invoice No: 212	Dated: 13/03/2025
S.No	Description of Goods	Price	Qty	Amount (Rs.)
1.	Updation of Library Management Software MODERNLIB with E-Gate Register & OPAC System	Rs.10,000	1	10,000.00
SGST & CGST 18%				1,800.00
Net Total Price				11,800.00
Amount Chargeable (in words): Eleven Thousand Eight Hundred only.				
HSN/SAC	Taxable Value	Central Tax		State Tax
		Rate	Amount	Rate
39199010	10,000.00	9%	900.00	9%
Total	10,000.00		900.00	900.00
Tax Amount (in words): One Thousand Eight Hundred only.				
For Vertex Research & Technology				
				
Authorized Signatory				

This is Computer Generated Invoice



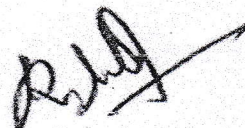
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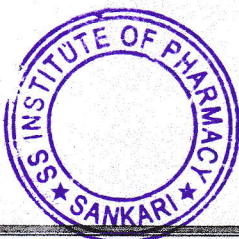
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Research & Technology
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GROUP OF SAKTHI TECHNOLOGIES
LIBRARY MANAGEMENT SOFTWARE, BOOKS, JOURNALS, MAGAZINES

BILL

Consignee:			GSTIN: 33BTSPS3013H2ZK	
To.			Invoice No:	Dated:
The Principal, SS Institute of Pharmacy, NH-544, Kuppenur Post, Salem – Coimbatore Highways, Manjakalpatti, Sankari Taluk, Salem – 637 301.			211	13/03/2025
S.No	Description of Goods	Price	Qty	Amount (Rs.)
1.	Barcode Scanner without Stand Wireless Make: USA <u>For Circulation & Stock Verification</u>	Rs.4,500/-	1 No	4,500.00
2.	Barcode Scanner with Stand Make: Desktop <u>For Gate Register (Student & Staff Login)</u>	Rs.5,500	1 No	Rs.5,500.00
3.	Book Barcode Labels with Polyester 38mm x20mm(2x)—Polyester	Rs.300/100 0	10,000 No's 2 labels per Book	Rs.3,000.00
4.	Pure resin –110mmx74mtrs	Rs.500/roll	2 No's	Rs.1,000.00
SGST & CGST 18%				2,520.00
Net Total Price				16,520.00
Amount Chargeable (in words): Sixteen Thousand Five Hundred Twenty only.				
HSN/SAC	Taxable Value	Central Tax		State Tax
		Rate	Amount	Rate
39199010	14,000.00	9%	1,260.00	9%
Total	14,000.00		1,260.00	1,260.00
Tax Amount (in words): Two Thousand Five Hundred & Twenty only.				
For Vertex Research & Technology				
				
Authorized Signatory				

This is Computer Generated Invoice



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**SS INSTITUTE OF PHARMACY,
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SALEM - 637301**

1 Request Letter

Date : 06.08.2024.

From

M. Chithartha,
B pharm - IV - year,
SS Institute of pharmacy,
Sankari,

To

The principal sir,
SS Institute of pharmacy,
Sankari.

Respected Sir,

I am M. Chithartha, Studying B. Pharm. Final year in our SS Institute of pharmacy and also staying in Hostel. I Request to bring to your kind attention the urgent of need for safety grills in the hostel premises

The absence of safety grills poses, a risk to the Safety and Security of the Hostel. residence, we kindly request you to take the necessary step to approve and initiate the installation of safety grills at the earliest convenience.

Thanking you

yours obediently

M. Chithartha

Grievance Redressal Committee
[Signature]

permitted
grills

Date : 22.08.24

Place : Sankarā

FROM :

Kiruthika . P ,
B . Pharm - VII - sem ,
SS Institute of Pharmacy,
Sankarā .

TO :

The Principal Sir ,
SS Institute of Pharmacy,
Sankarā .

Respected Sir ,

I am Kiruthika . P B . Pharm - VII - sem .
studying SS Institute of Pharmacy . I am
writing this letter to respectfully request an
update to the current library management
software . The existing system has become outdated ,
leading to difficulties in searching , issuing , and
managing books efficiently . I kindly request
you to consider this upgrade to support a
more modern and effective library experience .

Thanking You .

Grievance Redressal committee

S. P. K. (S. PRAVIN KUMAR)

Yours sincerely,

P. P. K.

FROM :-

R. Pirtheeshwari,
B Pharm II - Year,
SS Institute of Pharmacy,
Sankari.

TO :-

The principal Sir,
SS Institute of pharmacy,
Sankari.

RESPECTED SIR:-

I am R. Pirtheeshwari Studying B. Pharm II - Year in our college and also staying in hostel. I writing this letter to upgrade our current canteen facilities. We kindly suggest improvements in food varieties and seating capacity to meet the needs of students. We hope you will consider this request for a more comfortable environment.

Thank you.

Date: 02.09.2024.

Yours obediently
R. Pirtheeshwari

Grievances Redressal Committee

S. P. K. [S. PRAVIN KUMAR]



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and The Directorate of Medical Education, Chennai.

DATE: 17.03.2025

CIRCULAR

GRIEVANCE AND REDRESSAL COMMITTEE

This is to inform all members of the Grievance and Redressal Cell Committee that a meeting has been scheduled to take place in the **Principal's cabin at 10:45 a.m. on 19.03.2025**. All members are requested to attend without fail.

Agenda:

- Maintain strict confidentiality in handling all student complaints.
- Create a supportive environment that encourages students to voice their concerns freely and without hesitation.
- Review and implement appropriate remedial measures in consultation with the relevant authorities.
- Assign faculty members to identify sources of student conflict and foster unity by promoting teamwork and collaboration.

Copy to

- Chaiman office
- Administrative office
- Main Notice Board
- Grievance and redressal committee
- IQAC
- HOD



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Date: 19.03.2025

MINUTES OF THE MEETING

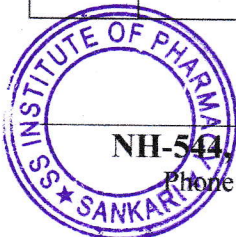
Proceedings of the Grievance and Redressal Committee Meeting

The meeting included a detailed discussion on the effective functioning of the Grievance and Redressal Cell Committee. The following key decisions were taken:

- Concerns raised by students and faculty will be conveyed to the management through the appropriate and designated channels.
- All reported issues will be treated with the utmost confidentiality.
- Remedial actions will be implemented in a manner that safeguards the academic and professional interests of the students.
- Each faculty member or department will be given a fair opportunity to express their concerns.

Following these discussions, the meeting was concluded.

S.NO	NAME	POSITION	DESIGNATION	SIGNATURE
1.	Dr.C.JOTHIMANIVANNAN	Chairman	Principal	
2.	Mrs.C.KALAISELVI	Member	Professor	
3.	Mrs.K.SOWNDARYA	Member	Asso professor	
4.	Mr.S.PRAVIN KUMAR	Member	Asst professor	
5.	Mr.M.PRAVEEN KUMAR	Member	Asst professor	
6.	Mr.V.CHAKRAVARTHY	Advisor	Advocate	
7.	Mr.SURYA PRAKASH.I	Student	Student	
8.	Mr.DHATCHANAMOORTHY	Student	Student	



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and The Directorate of Medical Education, Chennai.

ACTION TAKEN REPORT

The **Grievance and Redressal Committee** meeting was conducted on 19th March 2025.


As per the discussions, the students were requesting the following amenities:

1. Need television for the Girls hostel
2. Need resting place near trees
3. Need of more RO system

All the above-mentioned amenities status were mentioned in the below benefits of student's community.

S.NO	GRIVENCES	ACTION TAKEN
1	Need television inside the Girls hostel	Television is Placed inside the hostel
2	Need of more RO system	As there is currently sufficient water, temporary arrangements have been made, and a plan is in place to install a system with a capacity of 500 liters per hour.
3	Need resting place under trees	Benches and resting places provided to relax under trees



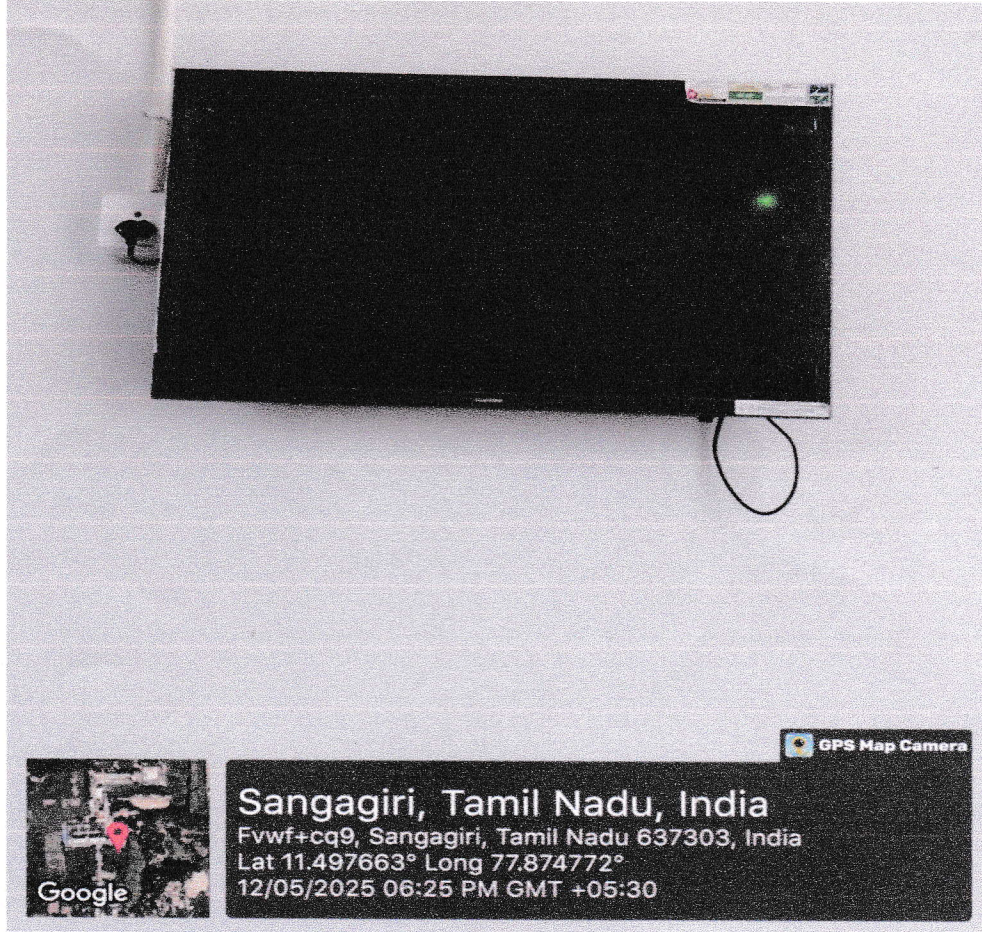

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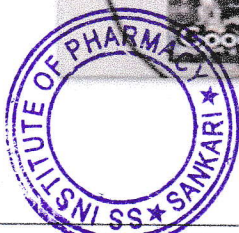


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SALEM, TAMIL NADU, INDIA

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Phone : 04283 241080 | E-mail : ssip1718@gmail.com | Website : www.ssip.edu.in

Estimate



Dharshini Ro Care

poolampatti road, perumal hotel near, Edapadi

Phone: 9600292802

GSTIN: 33EUCPR8120L1ZE

Email: hitechaqua54@gmail.com

State: 33-Tamil Nadu

Estimate For:

Estimate Details:

Sree sathyam college

No: 1

Date: 22-03-2025

#	Item Name	HSN/ SAC	Quantity	Price/ Unit (₹)	Amount(₹)
1	Ro plant 500 liter per hour		1	₹ 1,10,000.00	₹ 1,10,000.00
2	1354 tata vessel		2	₹ 0.00	₹ 0.00
3	MPV valve		2	₹ 0.00	₹ 0.00
4	20" wound filter		2	₹ 0.00	₹ 0.00
5	Automatic panel		1	₹ 0.00	₹ 0.00
6	Carbon 40kg		40	₹ 0.00	₹ 0.00
7	Silex 40 kg		40	₹ 0.00	₹ 0.00
8	Sand 40 kg		40	₹ 0.00	₹ 0.00
9	High pressure pump 2hp		1	₹ 0.00	₹ 0.00
10	Raw water pump 1hp		1	₹ 0.00	₹ 0.00
11	4040 membrane housing		2	₹ 0.00	₹ 0.00
12	4040 membrane		2	₹ 0.00	₹ 0.00
13	Rotometer		2	₹ 0.00	₹ 0.00
14	Pressure gauge		2	₹ 0.00	₹ 0.00
15	Sskit		1	₹ 0.00	₹ 0.00
16	Float		1	₹ 0.00	₹ 0.00
17	Upvc pipe line		1	₹ 0.00	₹ 0.00
	Total		141		₹ 1,10,000.00

Sub Total : ₹ 1,10,000.00

Total : ₹ 1,10,000.00

Estimate Amount In Words :

One Lakh Ten Thousand Rupees only

Terms And Conditions:

Thank you for doing business with us.

R.O is in working condition

Signature
02/05/25

For Dharshini Ro Care:

Authorized Signatory

Date: 07.02.2025
Place: Sankarai.

Request Letter

From :

K. Sriganth,
B.Pharm Final year,
SS Institute of Pharmacy,
Sankarai.

To :

The Principal Sir,
SS Institute of Pharmacy,
Sankarai.

Respected sir,

I am K. Sriganth studying B.Pharm Final year in SS Institute of Pharmacy. I am writing this letter to request you to installation of relaxation benches under the trees in our campus premises. These shaded areas provide a calm and natural environment to relax, read, group discussions during breaks. kindly request your consideration and support for this initiative.

Thanking you

Yours obediently,
K. Baigash

Grievances
Redressal
Committee
F/w to principal sir.
Dr. M. S. Praveenkumar

permitted
gym

Request letter

From.

D. Sowmiya.

B.Pharm IV-year.

SS Institute of pharmacy
Sankari

To

The principal sir.
SS Institute of pharmacy,
Sankari.

Respected Sir.

I am D. Sowmiya, studying final B-Pharm.
in our college and also staying in hostel.
I respectfully request the installation of TV
in our girls hostel. This would greatly
enhance our recreational experience & provide a
means of relaxation.

Thanking you.

Yours faithfully
D. Sowmiya.

Date: 03.03.2025.

Place: Sankari.

Gymnasium
Recreational
Committee
To the principal sir.
(M. Praveen Kumar)

permitted
Gym

Request Letter.

From:

M.N.Gokulavanisri,
B.Pharm - IIIrd year,
SS Institute of pharmacy,
Sankari.

To:

The principal sir,
SS Institute of pharmacy,
Sankari.

Respected sir,

I am writing to kindly request the installation of additional RO water systems within the college campus. Currently, the limited number of RO water system is insufficient to meet the needs of the growing student population especially during summer days. Therefore I humbly request you to consider increasing the number of RO water system in the college campus. I hope for a positive and prompt response.

Thanking you,

Yours obediently,
M.N.Gokulavanisri.

Grievance
Redressal
Committee
H/o to Principal
Date: 25.02.25
(Signature)

permitted
from



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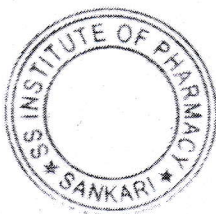
DATE:10.01.2024


CIRCULAR


This is to inform you that a meeting is scheduled to take place at the Principal's Cabin at 11:30p.m. All members of the Grievance Redressal Cell Committee are requested to attend the meeting without fail.

Copy to

- Main Notice Board
- Grievance And Redressal Cell Committee
- IQAC




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SALEM - 637301.


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DATE:10.01.2024

MINUTES OF THE MEETING

THE FOLLOWING WERE THE PROCEEDING OF THE MEETING:

Regarding the discussion on the committee's functioning, the following decisions were made:

- Issues faced by students and faculty will be communicated to the management through appropriate channels.
- The confidentiality of the issues will be preserved.
- Remedial actions will be implemented in a way that does not adversely affect the students' careers.
- Each faculty member or discipline will be provided the opportunity to present their issues.

With these discussions, the meeting came to an end.

The following members were present in the meeting.

POSITION	NAME	DESIGNATION	SIGNATURE
Chairperson	DR.C.JOTHIMANIVANNAN	Principal	
Internal member	MRS.C.KALAISELVI	Professor,HOD/Pharmaceutics	
Internal member	MR.M.PRAVEENKUMAR	Assistant professor/Pharmacology	
Internal member	MR.S.PRAKASH	Assistant professor/Pharmaceutics	
Internal member	MS.M.ABINAYA	Lecturer/Pharmacy	
External member	Mrs.S. RITHIKA	Advocate	
External member	Dr.M.TAMILMOZHI	Registrar /TSPC	
Student representative	MR.M.NARESH KUMAR	Student	
Student representative	MR.M.CHITHARTHA	Student	
Student representative	MR.S.THARUN KUMAR	Student	

Copy to

Grievance and redressal cell committee

IQAC

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INTERNAL COMPLAINT COMMITTEE

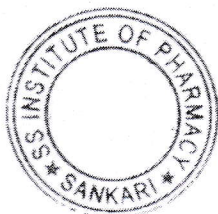
Date: 10.01.2024

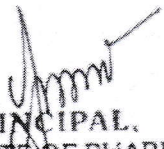
The following members were nominated as member of internal complaint committee
(Anti-sexual Harassment) for the academic year 2023-2024


POSITION	NAME	DESIGNATION
Chairperson	Dr.C. Jothimanivannan	Principal
Internal member	Mrs.C.Kalaiselvi	Professor
Internal member	Mr.M.Praveenkumar	Assistant Professor
Internal member	Mr.S.Prakash	Assistant Professor
Internal member	Ms.M.Abinaya	Lecturer
External member	Mrs.S. Rithika	Advocate
External member	Dr.M.Tamilmozhi	Registrar /TSPC
Student representative	Mr.M.Naresh kumar	Student
Student representative	Mr.M.Chithartha	Student
Student representative	Mr.S.Tharun kumar	Student

Copy to

- Main Notice Board
- Grievance and Redressal cell committee
- IQAC




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CIRCULAR

GRIEVANCE AND REDRESSAL CELL COMMITTEE

DATE: 22.03.2024

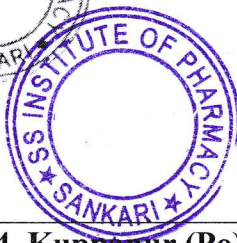
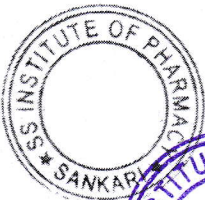
This is to inform you that the meeting will be held in the principal's cabin at 10:30 a.m. All members of the Grievance and Redressal Cell Committee are requested to attend the meeting without fail.

Agenda:

- Complaints submitted by students should be kept confidential.
- Encourage students to express their grievances openly and without hesitation.
- Take necessary remedial actions based on the complaints, in consultation with the relevant authorities.
- Assign faculty members to identify areas of conflict among students and promote their strengths in unity and collaboration.

COPY TO:

1. Grievance and redressal cell committee
2. IQAC



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Date: 22.03.2024

MINUTES OF THE MEETING

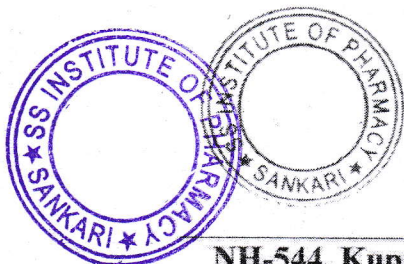
The following were the proceedings of the meeting:

Regarding the discussion about the functioning of this committee, it was decided that:

- The issues encountered by students and faculty will be communicated to the management through appropriate channels.
- Confidentiality regarding the issues will be upheld.
- The remedial actions implemented will not negatively impact students' careers.
- Each faculty member or discipline will be given an opportunity to present their concerns. Following these discussions, the meeting will be concluded.

The following members were present in the meeting: -

POSITION	NAME	DESIGNATION	SIGNATURE
Chairperson	Dr.C.JOTHIMANIVANNAN	Principal	
Internal member	Mrs.C.KALAISELVI	Professor	
Internal member	Mrs.K.SOWNDARYA	Assistant Professor	
Internal member	Mr.S.PRAVIN KUMAR	Assistant Professor	
Internal member	Mr.M.PRAVEEN KUMAR	Assistant Professor	
External member	Mr.V.CHAKRAVARTHY	Advocate	
Internal member	Mr.SURIYAPRAKASH	Student	
Internal member	Mr.DHATCHANAMOORTHY	Student	



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ACTION TAKEN REPORT

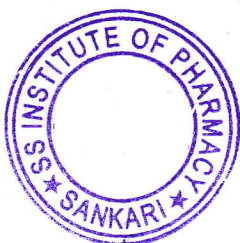
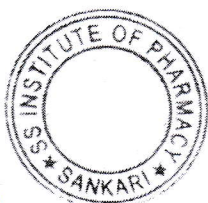
The GRIEVANCE AND REDRESSAL COMMITTEE meeting was conducted on 22nd March of 2024.


As per the discussions, the students were requesting the following amenities:

1. Wi-Fi and Internet Access
2. Study Spaces and Libraries
3. Water Maintenance Issues

All the above-mentioned amenities status were mentioned in the below benefits of student's community.

S.NO	GRIEVANCES	ACTION TAKEN
1.	Wi-Fi and Internet Access	The network speed has greatly improved, leading to faster connectivity
2.	Study Spaces and Libraries	Extend the library hours till 5.30 p.m.
3.	Water Maintenance Issues	The malfunctioning water coolers have been repaired




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BILL COPY OF WATER MAINTENANCE

SK Water SOLUTION  95244 65552
94891 26413
RO Sales & Service


CASH / QUOTATION / BILL No. **113** Date **22/03/2024**

M/s. **S.S. Pharmacy College** Santhosha
Cooling machine

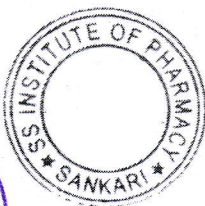
S.No.	Description	Price	Qty	Amount Rs.	Ps.
1	100 GPD HFC membrane	1600	4	6400	
2	FR 1.50	240	4	960	
3	20" micron filter	350	1	350	
4	Service charge	-	-	150	
5	20" GAC	550	1	550	
6	3/8 elbow	30	3	90	
Total				8500	


Instructions: 6 months
1 year membrane warranty


Water Details: Water Flow 55 1/2 TDS 0/2 TDS

For SK WATER SOLUTIONS 

The malfunctioning water coolers have been repaired




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