



# SS INSTITUTE OF PHARMACY

(A unit of VS Educational & Charitable Trust)

Approved by Tamilnadu Government & Pharmacy Council of India, New Delhi.  
Affiliated to the Tamilnadu Dr. M.G.R. Medical University,  
and The Directorate of Medical Education, Chennai.

## ACTION TAKEN REPORT

The GRIEVANCE AND REDRESSAL COMMITTEE meeting was conducted on 22<sup>nd</sup> March of 2024.


As per the discussions, the students were requesting the following amenities:

1. Wi-Fi and Internet Access
2. Study Spaces and Libraries
3. Water Maintenance Issues

All the above-mentioned amenities status were mentioned in the below benefits of student's community.

S.NO	GRIEVANCES	ACTION TAKEN
1.	Wi-Fi and Internet Access	The network speed has greatly improved, leading to faster connectivity
2.	Study Spaces and Libraries	Extend the library hours till 5.30 p.m.
3.	Water Maintenance Issues	The malfunctioning water coolers have been repaired



  
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